

Schenker Shanghai management wishes you and your families a Happy New Year!



Schenker works for total customer satisfaction!

In November 2005, Schenker Central China has sent out the annual customer satisfaction survey to better evaluate your needs as our customers. The results are used to measure the achievement of the quality management objectives. For 2005, they emphasized the need to increase our customer service and to set up a better communication system.

Accordingly, we already changed our telephone system and are currently extending our customer service department!

Looking forward to an even better service in 2006!

2005 Alcatel Supplier Day - CHINA

Every year, Alcatel organizes a business convention bringing together its main suppliers.

As number 1 forwarder for Alcatel worldwide, we were part of the event's success, both as participants and sponsors.

All along the plenary session, the speakers emphasized the need for close partnership between Alcatel and its suppliers, especially in terms of lead time.



Happy Christmas Season for all!

For the 3rd year in a row, Schenker is sponsoring the Hilton Christmas Train Charity providing funds to two main charity beneficiaries: ORBIS and Shanghai Sunrise.

Once more during the Christmas and end of the year's period, Schenker sponsored charity associations.

By sponsoring the Hilton Christmas Train Charity, Schenker is giving funds to both SHANGHAI SUNRISE and ORBIS International.

ORBIS International is a nonprofit humanitarian organization dedicated to eradicating avoidable blindness worldwide through training of eye care professionals, education of the general public and improved access to quality eye care

services.

SHANGHAI SUNRISE is a charity organization providing support to unprivileged school children.

Additionally, Schenker has decided this year, instead of producing and sending Christmas cards, to give more funds to the same SHANGHAI SUNRISE charity organization. One of the main goals of the association is to facilitate a one to one educational sponsorship program for children from the Shanghai region. Among Shanghai's 19 districts, more than 40,000 children are

unable to afford tuition and other fees related to their education.

The foundation, completely ran by volunteers from the local and international community, allows that currently 640 children are following the program and that schools receive books to build up libraries.

Just a small start in our endeavor to bring a brighter future to the Shanghai students!

For more information, please visit their websites:

www.shanghaisunrise.com

www.orbis.org



Schenker train in the mountain decor in the Hilton lobby from December 7th to the Chinese New Year 28th of January

Strengthening our inland transportation activities!

As the number 1 in European land transport, Schenker also strengthens its position in China's inland transportation.

Every day we deliver up to 150 shipments, equivalent to 85 truckloads, to over 200 cities throughout China.

Our national wide coverage includes 23 provinces, 5 autonomous regions and 4 municipalities – from Tibet to Inner Mongolia and Xinjiang to Hainan.

The 700 pick-up and delivery points are operated by our long-term partnership proven subcontractors.

Within China, we are transporting everything, from a piece of rolling bearing up to an oversized 50-tons marine boiler - via road, rail, in the air or on the water.

Schenker ensures top quality equipment such as open-top and box-van trucks and for special cargo air-suspension or refrigerated trailers.



China challenges every player in logistics with its amplitude and changeful territory.

We are ready to answer the demand in domestic land transportation and add value to your distribution needs.

Did you know?

China's transportation infrastructure is growing very fast but did you know that:

- only 22% of the 1.4 million km of roads in China are paved,
- the China road express network is the 2nd largest road network in the world,
- the road network will expand to 1.5 million km by 2010 and to 1.7 million km by 2020?

